

Polypane Glasindustrie N.V.

T.T.S. Industriezone C

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België

Tel. 32 3 710 90 00

REGULATIONS FOR STILLAGES / TRANSPORT

1. Usage restrictions

Stillages, owned by the producer, may only be used for the transport of glass from the production site to the customer's specified delivery address on the ground floor. Any form of further transport (e.g. via crane) or the use of these stillages for storage or transport of products other than the glass provided by the producer, is only allowed with the explicit written permission of the supplier/producer. The customer of the supplier/producer is the direct buyer and therefore responsible ; he will be held accountable in case of misuse.

2. Responsibility for the stillages

The customer's responsibility begins from the moment of delivery at the customer's request up to a maximum of 14 days after the day of the stillage reported empty. (exception: generally applicable holiday periods).

3. Payment terms and fees

3.1 Delivery at the customer's workplace or on the construction site

A. Metal stillages

- The customer may use the stillage(s) for up to 28 calendar days for free, including the actual delivery date, for the intended use according to this regulation.
- From the *fifth* week, so starting from the 29th calendar day: € 2.00 per calendar day of delay.
- After the *eight* week - so more than 56 calendar days of use – if the stillage is still not returned, lost or irrecoverable, Polypane Glasindustrie N.V. reserves the right to invoice this stillage at the new value price per stillage with accompanying clamping rods. This amount will be refunded once the stillage is returned, minus the owed rent for the period.

B. Special situation

For delivery to a construction site more than 150 km from our factory, additional transport costs may be charged and specific agreements need to be made.

3.2 Collection of stillages at Polypane Glasindustrie N.V.

For collection of a metal stillage, the same rules apply as for delivery, but the customer must return the stillage to the factory in person.

- No costs for the first *four* weeks.
- From the *fifth* week, so starting from the 29th calendar day: € 2.00 per calendar day of delay.
- After the *eight* week – so more than 56 calendar days of use – if the stillage is still not returned, lost or irrecoverable, Polypane Glasindustrie N.V. reserves the right to invoice the stillage at the new value price per stillage with accompanying clamping rods. This amount will be refunded once the stillage is returned, minus the owed rent for the period.

4. Ownership of metal stillages

Despite paying the maximum fee, the producer does not give up ownership rights. If the metal stillage is later found and reported, a possible refund will be made (see 3.1).

5. Reporting of empty stillage(s)

Stillages can only be reported empty, once via the App (preferred), by email or through the website.

The date and receipt of this notification is considered the last day of the period for which the fee is calculated.

- App “Polypane”, available for iOS & Android
- Reporting of empty stillages via mail ; glasbokken@polypane.be with the stillage number(s) and pickup address provided
- Using the website ; <https://www.polypane.be> and then selecting the ‘empty stillages’ button

The reporting of empty stillages to our driver or to the driver of our carrier are considered void.

6. Collection obligation

The producer Polypane Glasindustrie N.V. is obligated to collect the specified stillages at the provided address within 14 calendar days of notification, except during generally applicable holiday periods.

7. Unsuccessful collection attempt

Reported empty stillages must be located at the specified location for collection and must be easily accessible. A fee of € 50.00 (excl. VAT) will be charged to the customer for the extra costs (and if the collection deemed unsuccessful) if:

- The stillages are not completely empty (the driver may refuse to collect these stillages) and/or
- The stillages are not accessible and/or
- No stillages are found at the specified location

8. Fee calculation

The fee will be calculated at least once a month.

9. Stillages inventory information

Upon request of the customer, the producer will provide an overview of the stillages inventory booked under the customer's responsibility.

10. Technical condition of the metal stillages

The producer Polypane Glasindustrie N.V. uses stillages that are in good condition. The customer is expected to handle the stillages carefully. In case of careless use, resulting in damage, the action repair costs will be charged to the customer. If a stillage is irreparably damaged, the new value price of a comparable stillage will be charged.

Damages to the stillages should be reported on the return slip and ideally co-signed by the customer.

11. Delivery postponement

If the customer requests a delivery postponement AFTER the production start of the order and BEFORE the confirmed delivery date, the calculation of the rental period for the stillages starts no later than 42 days after AFTER the originally confirmed delivery date.

12. Frost delays and holiday periods

No stillage fees will be charged for official 'frost delay days' as well as for pre-communicated annual holiday periods.

13. All amounts mentioned above are exclusive of VAT.